

Media Release



FOR IMMEDIATE RELEASE

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City-Endorsed Utility Line Protection Program Available to Residents

March 9, 2015 - The City of Olney has endorsed an optional program available to homeowners that provides low-cost, worry-free warranty protection for outside water and sewer lines. The program is provided through the National League of Cities (NLC) and administered by Service Line Warranties of America (SLWA). Recently, there have been solicitations by other companies offering water and sewer service line warranties. Please be aware, the coverage and costs offered by these other companies may not be the same. SLWA is the only company endorsed by the City of Olney and is the only mailing that has the City's approval.

The National League of Cities Service Line Warranty program offers citizens an affordable way to avoid the unexpected and often large expense involved with a water or sewer line break located on their property. When a line breaks, the cost to repair it can be hard on a family's budget. The SLWA program offers warranty protection to help cover the repair costs of a break.

"We are pleased to work with the City of Olney to offer homeowners an affordable Service Line Warranty program," said Brad Carmichael, Vice President of Business Development for Service Line Warranties of America. "We think Olney homeowners will be pleased with our features and benefits, including a 24-hour repair hotline and the use of local, certified technicians. This keeps dollars in the local economy, an important benefit in these tough financial times."

The City of Olney encourages residents to conduct their own research and carefully review the information provided from all companies. While the products may appear similar, residents should thoroughly review the terms and conditions and the organization offering each warranty to compare factors such as:

- Fees and deductibles
- Coverage caps or annual limits
- Restrictions and coverage
- Cost and discounts
- Company history, reputation and online complaints
- City partnership
- Better Business Bureau accreditation and complaints

For questions about the National League of Cities Service Line Warranty program, or to enroll, please contact SLWA at 866-922-9006 or visit www.slwofa.com.

About Service Line Warranties of America

Service Line Warranties of America is the brand used by the Utility Service Partners, Inc. family of companies. Headquartered in Canonsburg, Pennsylvania, they are one of the nation's largest and most trusted sources of utility line warranties, serving residential customers since 1996. After a decade in business, SLWA has an A+ rating with the Better Business Bureau. SLWA is proud to partner with NLC to deliver this program. The National League of Cities is dedicated to helping city leaders build better communities, and serves as a resource and advocate for 19,000 cities, towns and villages, representing more than 218 million Americans.

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